



In-Person CE Event FAQs

Can I register multiple people in the same transaction?

To register more than one person in a single transaction, please contact the Event Manager; events@knowledgecoop.com to arrange this.

What time does class begin?

Official class time begins at 9 am sharp! Doors will remain closed until check-in opens promptly at 8:30 am.

What happens if I'm late?

The NMLS allows for up to 10 minutes of unscheduled breaks. If you are more than 10 minutes late, please reach out to the Event Manager events@knowledgecoop.com to reschedule your class date.

Is lunch provided?

Yes, we will provide lunch during our public, in-person CE events.

Does this class include the required state CE?

The in-person CE class covers the federal 8-hour course. You can purchase state courses [here](#) or better yet, join [Coop+](#) and get all of your state CE included with your membership!

Is there a 7-hour option?

We offer the 8-hour course to ensure inclusivity for all states.

Can I host a private CE class for just my office or company?

Yes, if you have a minimum of 25 Loan Officers, make arrangements for the venue and audiovisual, we are happy to schedule a private CE class. Contact events@knowledgecoop.com for dates and more information.

What if I need to move to another event or cancel?

Please see our [refund policy](#) for more details.

Webinar CE Event FAQs

Can I register multiple people in the same transaction?

To register more than one person in a single transaction please contact the Event Manager events@knowledgecoop.com to arrange this.

What time does class begin?

Official class time begins at 9 am sharp. Attendees will remain in a Zoom waiting room until check-in begins promptly at 8:30 am.

What happens if I'm late?

The NMLS allows for up to 10 minutes of unscheduled breaks. If you are more than 10 minutes late please reach out to the Event Manager events@knowledgecoop.com to reschedule your class date.

Is there a lunch break?

Yes, you will be provided with two breaks and a lunch break during the webinar. ***It is vital you return on time.*** If you are gone longer than 10 minutes of unscheduled time you will not be able to complete the course and your hours will not be banked.

Does this class include the required state CE?

The webinar CE class covers the federal 8-hour course. You can purchase state courses [here](#) or better yet, join [Coop+](#) and get all of your state CE included with your membership!

Is there a 7-hour option?

We offer the 8-hour course to ensure inclusivity for all states.

My computer's not working, can I use my phone or tablet?

NMLS approves online courses for desktop and laptop computers ONLY. ***NMLS has not approved*** courses for use on small hand-held electronic devices such as the iPad, iPhone, tablets, phablets, smart phones, etc.

What if I need to move to another event or cancel?

Please see our [refund policy](#) for more details.

Can I host a private webinar for just those from my office or company?

Yes, if you have a minimum of 25 Loan Officers, arrange for the venue and audiovisual we are happy to schedule a private webinar. Contact events@knowledgecoop.com for dates.